



The value of ISBA Membership

ISBA Membership

ISBA is the **only body that represents brand owners advertising in the UK**. We **empower** them to **understand the industry and shape its future** because we bring together a **powerful community of marketers with common interests**; lead decision-making with **knowledge and insight**; and give a **single voice to advocacy** for the improvement of the industry.

Our outlook is global, and we work with members and bodies worldwide to **ensure the UK maintains its place as a world leader in setting industry standards**.

Being a member of ISBA provides a range of benefits for your company:

- An **amplified voice** on issues that could affect your brand
- The ability to **shape and lead industry change** & stay ahead of emerging policies
- Access to tools, guidance, and advice to help **build effective relationships with agencies and other suppliers**.
- An online knowledge base and programme of online sessions to help your teams **build their understanding of today's issues in media and advertising**

Priorities

We set our priorities for the year ahead through planning sessions with our senior members. This ensures the work we do is what our members want and need. Our purpose and priorities support creating an advertising environment that is **transparent, responsible and accountable**; one that can be **trusted** by the public, by advertisers and by legislators.

ISBA will:

- Lead our members in **creating** an advertising environment that delivers **positive social and economic impact**
- Empower media, agency and digital supply chain relationships that **deliver value for advertisers**
- Deliver **thought leadership, learning, advice and guidance**, working with our community of members and with partners

[View our 2022 Priorities here.](#)

Our role in the industry

ISBA is a member of the Advertising Association and represents advertisers on the Committee of Advertising Practice and the Broadcast Committee of Advertising Practice, sister organisations of the Advertising Standards Association, which are responsible for writing the Advertising Codes. We are also members of the World Federation of Advertisers (WFA). We can use our leadership role in such bodies to set and promote high industry standards as well as a robust self-regulatory regime.

See an infographic on how ISBA operates in the industry landscape [here](#).

The World Federation of Advertisers (WFA)

Much of the WFA agenda is dependent on the involvement of key national associations such as ISBA and ANA. Such associations inform WFA policy and drive principles into in-market action for their individual territories. **Being a member of ISBA enables UK brands to feed into global principles and initiatives.** Members also have access to WFA webinars.

UK specific examples of how the UK are leading on global initiatives include:

- [Origin](#): UK global prototype, informed WFA framework, co-chairs global components steering with ANA
- [GARM](#): ISBA sits on SteerCo because of extensive online harms advocacy and regulatory experience
- [2021 Media Services Framework](#): practical multi-market tools
- [Programmatic Supply Chain Study](#) (and support of ANA RfP): granular examination of in-market supply chain, with advertiser benchmarking and recommendations
- [Diversity](#): UK piloted Census
- [Climate](#): UK led and informed WFA programme

“ISBA provides a valuable service in representing the views of collective advertisers on many key industry issues such as brand safety, media transparency, the digital supply chain, GDPR, HFSS and many others. With a complex and fragmented media landscape a collective voice is more important than ever to ensure the view advertisers is strongly heard on the topics that matter and will have significant impact on the media ecosystem, costs and media transparency for all advertisers going forward. Alongside this work ISBA also provides an objective overview of the latest media industry developments and facilitates the sharing of knowledge and learnings with other brands through ISBA’s steering and working groups to ensure we have a voice on shaping the industry”

Sarah Mansfield, VP Global Media, Europe, Unilever

Which brands are currently in membership?

Our members include some of the UK’s best known and most respected brands from sectors including financial services, FMCG, retail, automotive, publishing, media, and utilities. [View the full list of members here](#).

How we work with our members

How can I ensure my company has a voice on the key issues and can help drive industry change?

Member involvement is critical to ISBA achieving its goals and delivering results. Members can get involved in a variety of ways.

We run specialist member groups for specific marketing roles and experts including TV & Video, Insight and Effectiveness and Procurement. For senior members we also have seats on our Council or Executive Committee.

[Find out more about the groups and committees here.](#)

“Thank you ISBA. Media leaders need a strong organisation to facilitate their collective voice and you provide that.”

Lisa Walker, Head of Media and Sponsorship and winner of Media Leader of the Year 2022, Vodafone

How does ISBA work with members to ensure they are maximising the benefits of membership?

For new and renewing members:

- ISBA introduction with the Marketing team - 1-hour virtual introduction session on how to make the most of your membership
- Targeted communications for registered users including what's on and relevant areas of responsibility and interests.
- 1-2-1 CMO briefing with ISBA's Director General
- Key stakeholder introductions and briefings with the agency services, policy and media teams
- Introduction to ISBA groups – individual or group briefing on all the ISBA groups followed by one-to-one inductions prior to their first meeting
- Regular review and planning calls with the membership team

Our membership team keep in regular contact with the key contact responsible for the membership. The ISBA team are on hand to advise on participating in the ISBA groups, providing one-to-one updates on key media issues, responding to enquiries and generally providing a reminder to the team on how they can utilise the membership.

“The biggest benefit from getting involved with ISBA is the amount of professional content, events and groups for advertisers can get involved in, which put advertisers right in the centre of industry developments and issues, and this helps to keep internal capability sharp, a broad perspective on the market, and a forum to shape and influence for the better (as ‘one voice’). Meanwhile some healthy tension with the agency is always good, in fact agencies most likely appreciate clients who take an active involvement and interest in the sector to drive change.”

Julian Hawkins, Head of media, Virgin Media

How can I demonstrate the benefits of joining to senior stakeholders?

ISBA supports all disciplines across the marketing function. Key benefits for individual roles include:

CMO/Marketing Director

- Recognition that your company is a responsible advertiser - Supporting ISBA ensures advertisers have a well-funded and well-resourced industry body to affect its lobby on behalf of advertisers.
- Regular dedicated communications to keep you ahead of emerging news, policy, trends and reports
- Briefing sessions with ISBA's Director General Phil Smith
- Invitations to exclusive senior marketing roundtables and forums
- Impartial and objective expert advice for your teams from our Media, Public Policy and Agency Services teams

How does membership benefit the wider team?

ISBA can help your team build their understanding of the changing advertising landscape through our programme of online forums, groups and expert content.

They can enhance their knowledge and skills through our programme of regular 101 Knowledge Sessions run throughout the year.

They have access to regular content on the latest issues, best practice and news via the searchable ISBA knowledge hub.

They have access to objective guidance and from the ISBA team and our partners, ensuring they have the insight and knowledge to help them make the right business decisions.

They can share knowledge and influence change, alongside their peers, in advertiser-only forums.

Media

- Stay informed and participate in [Media groups](#)
- Support and guidance from ISBA's Media team
- [Networking events and virtual knowledge sessions](#) with your peers
- Access to [media resources](#)

"Barclays are proud members of ISBA. It is important for Barclays to have a voice at the table when tackling industry issues and challenges and to be part of a group that seeks to lead change for the betterment of the all within the industry."

Charles Quartey, (previous) **Head of Media, Barclays UK**

Marketing Procurement & Legal

- Support around agency remuneration, designed to help members attain the best balance of cost & effectiveness and build sustainable relationships with your agencies

- Templates to create clear, strong and transparent contacts with media, creative, social influencers [marketing procurement resources](#)
- Dedicated [Marketing Procurement Group](#)

“ISBA provided expert guidance which was invaluable when we were reviewing our media agreement. ISBA’s insights into the media marketplace and their media framework template helped us achieve significant improvements in the way we work with our media agency.”

Tom Fisher, Head of Procurement, Marketing, DixonsCarphone

Public Policy, PR & Comms

- Dedicated [Strategic Policy Action Group & Influencer Working Group](#)
- Ad-hoc working groups responding to sector specific challenges such as HFSS, Alcohol & Gambling.
- Support and guidance from ISBA’s Policy team
- [Networking events and virtual sessions](#) with your peers
- Access to [policy and regulation resources](#)

ISBA represents advertisers on the Committee of Advertising Practice and the Broadcast Committee of Advertising Practice, sister organisations of the Advertising Standards Association, which are responsible for writing the Advertising Codes and central to advertising self-regulation.

“We’ve found ISBA’s support and leadership absolutely essential in our engagement with the UK Government on policy questions around the advertising of HFSS food, and the future of food marketing more broadly. In a complex and sometimes fraught debate, ISBA’s consistent, clear, evidence-based arguments have been the rallying point for food advertisers – engaging constructively and effectively, whilst faithfully representing its members’ views.”

Thomas Newham, Senior Public Policy Manager, KFC UK

Accessing the ISBA resource

Where do I go for information?

The ISBA website is the first port of call for members who need information.

- The ISBA [Knowledge Hub](#) is a library of content curated by ISBA and created by ISBA, ISBA member groups, ISBA Partners and industry experts.

The Hub carries a range of useful and relevant information for UK Marketers including best practice, guidance, research studies, contract templates and webinar recordings.

There is no limit to the number of people within the member company who can access the site, but you must register to download exclusive member only content. By indicating particular areas of interest when you register we can ensure you don't miss any announcements about new content and events.

- The ISBA team regularly present at marketing team meetings where we remind everyone of the full ISBA resource. We are on hand to have one-to-one calls with anyone who wants to find out more about maximising their membership.
- All new members are offered a full induction and we work together to identify a plan of engagement for the first year of membership.
- [ISBA run a series of webinars and events for members.](#) Although the majority are online, we do run some in person. The majority are free to ISBA members.
- ISBA members also have access to the WFA programme of webinars.
- Members who wish to discuss a specific matter can [contact one of the experts in the ISBA team](#) and have a one-to-one discussion.
- We work with expert partners across the industry who can also provide [useful guidance](#). Our partners cover a range of specialisms including Media intermediaries, Creative intermediaries, Media performance auditing, Contract compliance/financial auditing, Production consultants, In-housing creative/media, influencer marketing, marketing efficiency, Tech stack and Addressable TV. You can see our most recent content [here](#)
- We are also able to put members in touch with other members or ask a question to the wider membership on behalf of a member.

(During Covid19 lockdown). *“So many big industry reports have landed from you guys in the last month that it feels like buses. The WFA’s Data Ethics Whitepaper, The ISBA/ DMA’s Seven Step Ad Tech Guide, ISBA Programmatic Supply Chain Transparency Study. I’ve read them all, picked out actions, communicated out, set off projects”.*

Alison Thorburn, Digital Accelerator, BT Group Media

Membership – The joining and renewing process

What is the joining process?

Our membership intake quarters are July, October, January and April and run for a calendar year. We are able to activate membership upon receipt of a signed [membership application form](#), a PO can be provided at a later date whilst you set ISBA up as a supplier on your systems.

How is the membership fee calculated?

Membership is corporate with unlimited individual access for your UK team and anybody based elsewhere who has a UK element to their role. We ask new members to confirm

their spend and use Nielsen Media Ranking (NMR) data as an approximate guide. Subscriptions are calculated on your annual UK Media spend across Digital, TV, Outdoor, Radio, Press, Cinema, TV Sponsorship & DM.

For renewing members, there is a nominal annual % increase set by the ISBA Council every year. You will be contacted 6 weeks prior to your renewal date with full details and the opportunity for a review and planning call with one of the membership team.

ISBA membership fees also include 1 ticket to ISBA's annual conference, 1 ticket to ISBA's annual President's Lunch, and access to the WFA's programme of webinars (subject to events taking place).

"Wella joined ISBA as we felt it was important for us to have a voice on shaping the industry. Being part of the ISBA community means that our media, marketing and procurement teams can share challenges and experiences with their peers, keep their thinking fresh and bring new areas of consideration into our strategy."

James Thomas, Global Media Director, Wella Company

For further information please contact:



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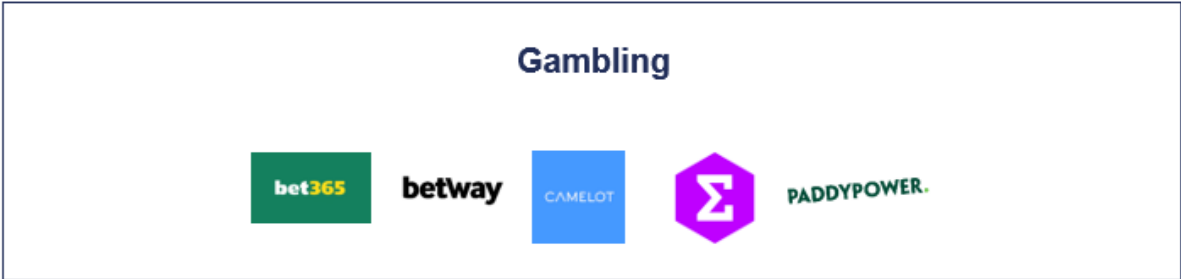
ISBA members (November 2021)



*Parent company logos shown only



*Parent company logos shown only



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