## Questions to ask of agencies



Accessible advertising is a business imperative, and everyone has a role to play. Ask these questions of your agencies for greater clarity.



## Ask your creative agency:

- How are accessible features considered from the outset?
- Are scripts written to allow space for audio description or to be inclusive by design?
- How will accessibility be reviewed and approved during production?
- Who will be responsible for creating accessible features: a specialist production partner, yourselves or another team?
- How will accessible feature files be delivered?



## Ask your media agency:

- Which placements can support captions, audio description and alt text?
- Are there any limitations by publisher, placement, format or market?
- Can you supply an asset list with clear accessibility tech specs for each placement?
- Are there any upcoming accessibility features or pilots we should plan for?
- Will accessibility performance be tracked and reported?



## Explore more 1-page guides:

- → Build your business case
- → How to put accessibility in the brief
- → Understand roles and responsibilities
- → How to request digital media capability
- → Agency guide

Find more agency resources at adaccessibility.org

Put accessibility in the brief

2 Engage creative and production teams

Involve disabled people and experts

Deliver the proper files to media partners